



#### Technical support

Should you have any questions about PanelExpress, please do not hesitate to contact us via e-mail at <a href="mailto:service@cermate.com">service@cermate.com</a>

#### How to report bugs or software issues

Cermate software team focuses on creating innovative yet the most powerful SCADA software- PanelExpress. However, there may be some bugs that need to be removed. If you find out any bugs, please e-mail us at <a href="mailto:service@cermate.com">service@cermate.com</a>.

Would you please describe in detail the specifications of your PC, PanelExpress version, tools using along with Panelespress, and how it happened with steps?

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# Chapter 1 PanelExpress running environment and installation

# § 1.1 Environment and hardware requirements

#### -Hardware CPU

Intel Atom or Celeron. Dual Core processors or higher recommended

## -Hard driver size

It needs 170MB of hard drive space to install PanelExpress, and it takes 500MB of available hard drive space while installing PanelExpress

#### -RAM size

The ram size demand is the same as the operating system; however, a 1GB or above ram space is recommended when the application uses many high-resolution images.

#### -Support systems:

Windows Server 2008<sup>™</sup> Windows 7™ SP1 Windows Vista<sup>™</sup> Windows 10 1

# § 1.2 Installation

- 1. Please close all running applications on the PC which you are going to install the PanelExpress.
- 2. Click<u>\\Setup\Setup.exe</u> to install PanelExpress
- 3. Operate according to the InstallShield Wizard
- 4. Select language. There are three languages, Simplify Chinese, Traditional Chinese, and English. Click OK to finish language selection.

\*Remark: The selection is for the language UI of the software; it's nothing to do with the language of the applications.

ess Version 2.1.10.4 - InstallShield Wizard	×
elect the language for the installation from the choices below.	
English (United States)	~
OK Cancel	
	ess Version 2.1.10.4 - InstallShield Wizard elect the language for the installation from the choices below. English (United States) OK Cancel

Fig 1.1 Select PanelExpress UI Language

5. Preparing to install PanelExpres. The InstallShield wizard will detect the PC to decide if the PC fits the requirements before installing PanelExpress.



Fig 1.2 Preparing install PanelExpress

- PanelExpress Version 2.1.10.4 InstallShield Wizard

  X

  InstallShield

  Zeack

  Next >

  Cancel
- 6. When finishing detecting the PC, click Next to start the installation process.

Fig 1.3 PC detecting complete



Fig 1.4 Start installation

7. Click Next to see a Customer Information dialogue message.

🛃 PanelExpress Version 2.1.10.4 - Inst	tallShield Wizard		×
Customer Information Please enter your information.			
<u>U</u> ser Name:			
user			
<u>O</u> rganization: PE-User			
Serial Number:			
x000x-x000x-x000x-x000x-x000x			
Install this application for:			
Anyone who uses this cor	mputer (all users)		
Only for me (user)			
InstallShield			
	< Back	Next >	Cancel

Fig 1.5 Customer Information

滑 PanelExp	press Version 2.1.10.4 - Inst	allShield Wizar	d	X
Destinatio	on Folder t to install to this folder, or click	Change to install to	a different folder.	
Þ	Install PanelExpress Version 2. C:\Program Files (x86)\PanelE	1.10.4 to: xpress\V2.1\		Change
InstallShield -				
		< Back	Next >	Cancel

Fig 1.6 Destination folder selection

9. The InstallShield will install the PanelExpress to a default folder C:\Program Files\PanelExpress. To change the folder, click Change to see a Change Current Destination Folder dialogue message.

PanelExpress Version 2.1.10.4 - InstallShield Wizard	×
Change Current Destination Folder Browse to the destination folder.	1
Look in:	
► V2.1	Ě
en plugins webkit zh-CHS zh-CHT	
Eolder name:	
C:\Program Files (x86)\PanelExpress\V2.1\	
InstallShield	
ОК	Cancel

Fig 1.7 Change Current destination folder

#### Click Next to continue the installation.

Real PanelExpress Version 2.1.10.4 - InstallShield Wizard	×
Ready to Install the Program	
The wizard is ready to begin installation.	
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.	
Current Settings:	
Setup Type:	
Typical	
Destination Folder:	
C:\Program Files (x86)\PanelExpress\V2.1\	
User Information:	
Name: user	
Company: PE-User	
Serial: 3T9H-3HKK-RP33-EGET-RYHR-TT4H	
InstallShield	
< Back Install Cancel	



11. Please review all settings from here; you can click Back to the previous setting or Install to start the PanelExpress installation.

🛃 PanelEx	press Version 2.1.10.4 - InstallShield Wizard - 🗌 🗙	
Installing	PanelExpress Version 2.1.10.4	
The prog	gram features you selected are being installed.	
P	Please wait while the InstallShield Wizard installs PanelExpress Version 2.1.10.4. This may take several minutes.	
	Status:	
	Computing space requirements	
InstallShield .		
and denot the de	< Back Next > Cancel	]

Fig 1.9 Installing PanelExpress



Fig 1.10 Installation completed



12. Icon/Program file: After installed, the system will build a PanelExpress program file folder and an icon
 in the desktop PanelExpress. You can also find it from Windows<sup>™</sup> start >Program files > PanelExpress

PanelExpress from the website <u>https://www.cermate.com/</u> or get a free copy from the local distributors. You should need a software license code to install.

# **Chapter 2 Introduce PanelExpress**

### § 2.1 Summery

The SCADA software is widely used in industrial automation as a server platform that controls onsite operations, collects and saves data. In addition, the computer resources enhance its graphic feature that helps intuitive designs.PanelExpress is a runtime SCADA software that offers free developer software (PM Designer) without I/O number limits; hence it's the most value-added software of most SCADA software on the market.

# § 2.2 Structure and features



### §2.2.1 Software structure

Fig 2.1 PanelExpress interface



lcons	Name	Descriptions
•	Hide	Add the software to the system tray.
-	Minimize	Add the software to the taskbar
	Fullscreen	Switch to full screen
×	Close	Close PanelExpress
	Open	Open applications
Links	Open Link table	Open related the link table of the application
Stop	Stop running	Stop the running application
· 🧐	Tool	Open tool manual
•	About PanelExpress	Open the about PanelExpress to see the running version
، ک	Open/Run application	Open/Run the application

## § 2.2.2 Software features

- ✓ Compatible with Windows rich resources
- ✓ Featured real-time operation as high-speed HMI
- ✓ Support Access, My SQL, and SQL (Advanced version)
- Support customized tools and reports fitting your demands (Advanced version) ✓
- ✓ Various screen sizes for selection
- ✓ Support hundreds of file operations to save application data
- Support 30 languages for design ✓
- Support multiple links and sublinks ✓
- Monitor up to 64 data and simulating alarm block data. ✓
- Support up to 16 recipe blocks ✓
- ✓ Various ways of collecting data from multiple devices
- ✓ Review operating logs for important events
- ✓ Powerful and friendly user interface.

## § 2.3 Basic operation

## § 2.3.1 Run PanelExpress

#### 1、 Run PanelExpress

Double-click the PanelExpress icon on the desktop or double-click the PanelExpress.exe file from the program files folder to start the PanelExpres.

You can also double-click any .pe2 application to run PanelExpress.

#### 2、 Select applications

#### Related applications

When you start the PanelExpress, it will run the previous running application on the screen. At this moment, the "open/run application "Icon shows Running.

If you want to run a different application, please click the "Open file " icon to select another application.

#### None related applications

When you run the PanelExpress the first time or the previous application was deleted, PanelExpress can not show any related applications. At this moment, the "open/run application "Icon shows Running as

well. If you want to run an application, please click the "Open file " icon to select an application.

After selecting an application, the system will show related dialogues messages. Please operate according to the message.

When it's the first time running an application, the PanelExpress can not find any related dialogue messages; the system will show the dialogue message below. (Fig 2.2) Click "Yes "to continue or "No " to abort.



Fig 2.2 Fail to open an application dialogue message



When it's the first time running an updated application, you will see the "create a new data image file "dialogue message. Please select according to the description in the dialogue message. Click "Yes "to continue, if you select "No ", it may lead to failure to open the application due to the wrong data image file.



Fig 2.3 Creat a new data image file

## 3、 Run applications

When the "Open/Run application" is in running mode V, you can click this icon to run the selected application.

When the USB dongle is not plugged into the PC USB port, the system will show the dialogue below.



Fig 2.4 No USB Dongle detected

Without a license dongle, the PanelExpress will be a trial version only; however, it can still run for 60 minutes. To run the PanelExpress for the long term, please purchase a USB dongle.

\*Remark: When you can not open an application and see the dialogue message below, it means the application exceeds the licensed limitations, needs a higher version or was deleted. Please use PM Designer to regenerate the application.

PanelExpress	×	PanelExpress 2	×
Failed to open F:\Demo\PE_Demo_PE_Schedule.pe3.		Failed to open F:\Demo\PE_Demo_PE_Schedule.pe3	
The number of I/O points that will be accessed by the application exceeds the licensed limitation		The number of communication links used by the application exceeds the licensed limitation.	
OK		OK	]

Fig 2.5 Fail to open an application

#### § 2.3.2 Setting the Link table



Links

button to see the link table:

Link Tab	le			×
No	Name	Port	Communication	Status
NO.	Name	POIL	Communication	Status
1	Linkl	COM1	0n	
2	Linkz	COM2	on	
•				
R	eset All			Close

Fig 2.6 Link Table

The Link Table shows all communication links of the application.

Select the "Reset All "button to set all communication settings to the default setting.

When you need to update any link or parameters, please double-click to open a link properties dialogue message.

-General:

Link Properties			×
General Paramete	ers		
Link: Link Name:	1 Link1		
Link Type:	Direct Link (Serial)		
Device/Server:	PanelMaster	Modbus Device/Slave (RTU)	
Link Port:	COM1(Not Available) 🗸 🗸		
Reset All		OK Canc	el

Fig 2.7 Link properties\_General



-Parameters:

aud Rate:	9600 ~	Panel Address:	1	1
ta Bite.	8	PLC Address:	1	9
	5 V	Timeout Time:	0	(x 0.1 s)
Tity.	≞ven ∨	Command Delay:	0	(x 1 ms)
op Bits:	1 ~	Retry Count:	0	-
				=

Fig 2.8 Link Properties\_Parameters

You can update the communication port and its parameters, however, you can not update any parameters while running the application. Therefore, please close the application t modify any data. Please also notice that the grey area is uneditable.

Select"Defult"button to set the communication settings to defult settings..

\*Remark: When updating the communication port or parameters, PanelExpress will show an "Enter password "dialogue message to check if your user level has the permission to update the parameters. Please enter the developer password and click OK to finish the update.

Enter Password		×
Please enter th	ie password	to proceed.
Password:		01
	OK	Cancel

Fig 2.9 Enter Password

\*Remark: Please set the develop password in the PM Designer. The defult developer password is "000000000".

## § 2.3.3 Stop applications

Click Stop button or select "Stop" from the right-click drop-down menun to stop the application and go to PanelExpress start up screen.

If you select "Need Password to stop application ", the PanelExpress will show an "Enter Password "dialogue message. Please enter the developer password and click OK to stop the application.

# § 2.3.4 General settings

Click Button to open the" Tool" menu. Please see the table below for detail settings.

Menu	Functions				
	Display application folders, names, and the PanelExpress software version. The				
	Basic Settings	information is non-editable.			
Options		Options         General Options         Disable Alt+F4, Alt+Esc, Alt+Tab, Ctrl+Esc       Accept Command-line Arguments         Disable Ctrl+Alt+Delete       Show caption bar         Start application with full screen       Pull screen always         Run application directly when the Windows is started       Always on the top         Run application directly when the program is started       Disable right click popup menu         Vise on=screen keyboard instead of a physical keyboard       Disable right click popup menu         Meed password to stop application       Pop up comsunication error message         After stopping the application       Pop up communication error message         After stopping the application       But and the program is started         Connect database automatically when the program is started       Ott         Connect database in       minutes			
	Options	Options	Descriptions		
		Show option caption bar	Show the software option bar		
		Always on the ten	Always display the software on the ten of the screen		
		Always on the top	Always display the software on the top of the screen		
		Always on the top Start application with full screen	Always display the software on the top of the screen Show full screen for running the application next time.		
		Always on the top Start application with full screen Full screen always	Always display the software on the top of the screen Show full screen for running the application next time. Show full screen always when running the application. You can not switch it back to a window mode in this mode.		
		Always on the top Start application with full screen Full screen always Pop up communication error message	Always display the software on the top of the screen Show full screen for running the application next time. Show full screen always when running the application. You can not switch it back to a window mode in this mode. When a communication error occurs, an error message will pop up on the screen.		
		Always on the top Start application with full screen Full screen always Pop up communication error message Run application automatically when the windows starts	Always display the software on the top of the screen Show full screen for running the application next time. Show full screen always when running the application. You can not switch it back to a window mode in this mode. When a communication error occurs, an error message will pop up on the screen. When starting the PC, the PanelExpress runs automatically.		
		Always on the top Start application with full screen Full screen always Pop up communication error message Run application automatically when the windows starts Need password to stop an application	Always display the software on the top of the screen Show full screen for running the application next time. Show full screen always when running the application. You can not switch it back to a window mode in this mode. When a communication error occurs, an error message will pop up on the screen. When starting the PC, the PanelExpress runs automatically. Entering the developer password to close the application.		
Change background color	Set the se	Always on the top Start application with full screen Full screen always Pop up communication error message Run application automatically when the windows starts Need password to stop an application oftware background color; sky blue	Always display the software on the top of the screen Show full screen for running the application next time. Show full screen always when running the application. You can not switch it back to a window mode in this mode. When a communication error occurs, an error message will pop up on the screen. When starting the PC, the PanelExpress runs automatically. Entering the developer password to close the application. r, stone blue, green, lime, and red.		
Change background color	Set the set You can s	Always on the top Start application with full screen Full screen always Pop up communication error message Run application automatically when the windows starts Need password to stop an application oftware background color; sky blue set languages; default( same as the	Always display the software on the top of the screen Show full screen for running the application next time. Show full screen always when running the application. You can not switch it back to a window mode in this mode. When a communication error occurs, an error message will pop up on the screen. When starting the PC, the PanelExpress runs automatically. Entering the developer password to close the application. r, stone blue, green, lime, and red. PC operating language), English, Simply Chinese,		

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	• • •
Menu	Functions
Doctoro	Switch to window mold ( when it sets fullscreen always, there's no option to switch to
Restore	window mold)
Link	Set link options
Setting	Display the software properties dialogue message
Stop	Stop running the appliction
Close	Exit the PanelExpress

When the PanelExpress runs at full screen, you can use right-click to see the "options" menu

#### § 2.3.5 About PanelExpress

Click the about button to see the PanelExpress software version.

About Panel	Express	×
	PanelExpress Version 2.1.10.4 Cermate Technologies Inc. Copyright (C) 2008-2021 All rights reserved	
Product De License Ty Max Progra Max I/O Po Max Links: Advanced F	tails: mpe: None ms: 1 ints: 0 0 'eatures: None	Copy Details
		OK

Fig 2.10 About PanelExpress

#### § 2.3.6 Close Application

Click the close button or when running PanelExpress at fullscreen, select "close "from the rightclick drop-down menu to close the application.

If you select "Need password to stop application ", you need to enter the developer password in the Enter Password pop-up dialogue message to close the application. (see Fig 2.9)

Enter Passwo	ord ×
Please ente	er the password to proceed.
Password:	*******
	OK Cancel



#### §2.4 PanelExpress Dongle

#### §2.4.1 Introduce the PanelExpress Dongle

The PanelExpress license Dongle is an intelligent software encryption tool that comes with a USB drive. It is a hardware-based electronic device that offers copy protection, can unlock software, or decode protected content. When the PanelExpress can not detect the USB dongle or plugin a wrong license dongle, it can not run the application successfully.

Running License dongles protect against piracy, prevent valuable applications from being distributed without authorization, and protect companies' intellectual properties.

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#### §2.4.2 Trial Permission

When using PanelExpress, there's no need to pre-install any drivers. All you have to do is plug in the license dongle onto the PC USB port before running the PanelExpress applications. Then, when running an application without seeing any pop-up error dialogue messages, it means the PanelExpress can detect the USB license dongle correctly, and you can run the PanelExpress without any problems. If it shows an error message "No license is detected ", then you can use PanelExpress as a trial version only. The software will stop running after 60 minutes. To run the PanelExpress for the long term, please purchase a PanelExpress USB license dongle.

### §2.4.3 How to use the PanelExpress license Dongle

Make sure to plug in the license dongle before running PanelExpress. If the license dongle is unplugged while running PanelExpress, it will show an error message "No license is detected "(See Fig 2.11). You can plug in the license dongle, restart the application, or the PanelExpress will stop after running 60 minutes.



Fig 2.11 The license dongle unplugged

# Chapter 3 PE floating license activate & revoke step introduction

# § 3.1 Requirements:

- The PM Designer / PanelExpress version must be v2.1.9.00 or higher.
- Make sure the PC connects to the Internet
- The license has 16 digits and starts with a "\$" sign. See the example here, \$1234567890123456.

\*Note: The single license I/O less than 1000 versions do not support a floating license option.

PanelExpress		-				• - 🗆 ×
	-	₽p		Report		🌝 - 😰 -
	About FanelExpress Panel Cerma All r Product Details: License Type: Not Max Frograms: 1 Max Links: 0 Advanced Features	Express Versi te Technologi ights reserve te :: None	on 2.1.9.99 es Inc. Copyrig	ght (C) 2008-2021	Copy Details	



## § 3.2 Activate/Recover Steps:

- 1. The PC should connect to the Internet before starting.
- 2. Run PanelExpress software.



3. Click activate/recovery option.





4. Enter the product key, then click the "Activate/Recover" button.



5. You can see a pop-up dialog box showing, "Software activation or recovery is complete successfully!"





6. You can see the product details information when the activation is completed successfully.





## § 3.3 Revoke Steps:

- 1. The PC should connect to the Internet before starting
- 2. Please click "about PanelExpress..." at the top-right corner of the software.



3. Click the "Revoke" button, as the picture below.







4. You can see a pop-up dialog box showing, "The license is revoked successfully!"



5. The PE product details information should be empty in the dialog box.





\*If you have any questions or requests about this document, please contact us.

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